



April 21, 2020

Dear Residents, Family and Friends

The staff at the Care Center has done an awesome job keeping COVID 19 out of the facility! We continue to remain COVID free in both the resident population and staff. Please note: it has always been our policy to notify family members and staff if COVID was brought into the building, or knowingly admitted. We recognize how difficult it is to be separated from your loved ones, and hopefully we will be reunited soon. Senior Living facilities will most likely be included in Phase 3 of the Commonwealth's plan to reopen.

As the weather improves over the next few weeks, we will be modifying our phone booth schedule to allow for some well needed outdoor time for our residents. Effective 4/27/20, the phone booth will be available **by appointment** every Monday, Wednesday, Friday and Sunday from 9am until 12 noon. Please only schedule one visit at a time, to allow others to do the same. We ask you limit your visit time to 15 minutes.

Please do not forget, we can accommodate Facetime; Skype and we will have a new device to use on Facebook messenger to allow the residents the ability to see you on a TV screen vs a phone screen. You can also arrange a simple phone call or email to send. Please call or email:

Pam Schultz: pschultz@co.crawford.pa.us

Joanne Baker: jbaker@co.crawford.pa.us

Please be mindful if you make a window visit, to NOT put anything through the window. We are following the recommendation to hold all mail and drop offs for 24 hours, prior to distribution. And there are times after 4pm and weekends nursing is not sitting at the desk where the cameras are to take packages from you. We are doing our best to keep your loved ones spirits up through these masks and we will continue through this pandemic. Thank you for your cooperation.

Respectfully,

Barbara Smith, RNC, NHA, PCHA
Interim Administrator
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